



**COURTYARD SURGERY :**

## **YOUNG PERSON'S SURVEY – 2016/17**

During the months of January and February 2017, we put our survey online, and made 50 copies available in our waiting areas, for 16 to 24 year olds to complete. They did not have to be Courtyard Surgery patients, as some may have come for our No Worries service (offering on-the-day contraceptive advice and counselling).

We had 12 responses, the results of which were as follows:

Questions:	YES	NO
Have you looked at our website, to see what services and help we can offer? <a href="http://www.courtyardsurgery.co.uk">www.courtyardsurgery.co.uk</a>	2	10
Do you use our Online Services to make your appointments?		12
Do you use our Online Services to order your medications?		12
Did you know we offer a NO WORRIES service for urgent contraceptive problems?	6	6
Do you find it easy to get hold of us by phone?	12	
Can you usually see the doctor or nurse you want to see?	9	3
Do you find the Surgery generally friendly and accessible?	11	1
We have various information leaflets at the Surgery, but would you prefer to find things out online?	3 2 said	7 both

Male	16-20 x 2	21-24 x 0
Female	16-20 x 5	21- 24 x 3
Are you a Carer for anyone?	Yes - 0	No - 10
Are you a patient at Courtyard Surgery	Yes - 8	No - 2
Which of these problems would you come to see your GP or Nurse about (please circle): ANXIETY x 4 BULLYING x 1 CONTRACEPTION x 6 STOP SMOKING x 1 WEIGHT PROBLEMS x 2		
Are there any other problems you can think of which you might want help with? No answers to this question.		